

HOUSE RULES papalina

- In order to ensure a pleasant stay and eliminate possible misunderstandings, please familiarize yourself with the house rules. Accommodation is available from 14:00 on the day of arrival until 10:00 on the day of departure.
- Staying in the apartment after 10:00 withdraws payment for another day without the possibility of further stay in the accommodation unit.
- Upon arrival at the facility, you hand over your ID card or passport to the host.
- The personal document will be returned to you after registration in the application for registration of guests of the e-Visitor Tourist Board, and settlement of the residence bill.
- In case of damage, the guest is obliged to pay the damage before departure.
- Security deposit is 200.00 EUR
- The price for the use of the apartment for the entire contracted period is charged on the first day of stay in the apartment.
- If you decide to terminate your agreed stay earlier, you are obliged to pay the entire reservation of the stay.
- Guests are responsible for their own behavior in the apartments. In the event of any accident, they bear the consequences themselves.
- Thorough cleaning and arrangement of the apartment is done by the host of the apartment at each shift of guests.
- Garbage bags, toilet paper, dishwasher tablets - left for guests on arrival, and other quantities are provided by the guest.
- During longer stays in the same unit, linen is changed every 7 days, and towels if necessary and more often, at the request of the guest, in order to protect the environment.
- During the stay, guests maintain the cleanliness of the apartment and at the end of the stay are obliged to hand it over in the appropriate condition as they found it on arrival: clean, tidy and undamaged. Otherwise, a cleaning fee of EUR 50.00 will be charged
- The guest is responsible for the cleanliness of the accommodation and is obliged to maintain it.
- The guest is obliged to take special care of the key and lock of the apartment because the owners are not responsible for theft or negligence. The compensation for the loss of the key is 100 euros.
- The night break lasts from 23:00 to 08:00 and during that time it is forbidden to make noise and disturb the peace and disturb other guests.
- Use of the pool is at your own risk under the supervision of adults between 10:00 and 21:00

- Guests are asked to turn off the lights, turn off electrical appliances and close all taps before leaving the apartment. We especially ask guests to turn off the air conditioning when the windows and doors in the apartment are open at the same time or if they are not in the building.
 - During the summer, the guest is required to remove garbage from the apartment daily.
 - It is strictly forbidden to bring people who are not users of the rented apartment and are not listed on the previously attached reservation. In case of finding persons who are not registered or not announced, the host has the full right to cancel the accommodation for all guests without the consequences of paying cancellation fees.
 - It is strictly forbidden to take the owner's property out of the apartment (eg towels, dishes, blankets ...).
 - It is not allowed to bring electrical appliances into the building for which you have not received the consent of the host. This rule does not apply to electrical appliances for personal care.
 - Guests are required to take care of their belongings and valuables left in the apartment. The owner is not responsible for their eventual disappearance.
 - The owner has no right to enter the apartment while guests are away, except in special cases when entry is necessary to prevent possible damage or danger. In such cases, the owner is obliged to inform the guests about entering the apartment at the first meeting.
 - We accept the stay of pets in accordance with the reservation.
 - Pets are charged extra in accordance with the reservation agreement. (Full price 20 EUR/day)
 - Guests with pets are not allowed to leave pets alone in the facility without the presence of the owner.
 - Guests with pets are not allowed in parts that are not part of their accommodation unit.
 - Pets are not allowed to stay unsupervised and bark in the pool area and wellness facilities of the facility.
 - On the day of departure, the guest is obliged to allow the owner of the apartment to, in his presence, inspect all rooms and appliances. The guest is obliged to compensate all the damage caused upon departure.
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- Smoking is not allowed in the apartments, but it is possible on the terraces of the same.
 - The guest is required to read the house rules upon entering the apartment, but it is not necessary to sign it. If the guest does not complain about the house rules, it is considered that he has read the house rules and accepts them.
 - Due to non-compliance with the house rules, the owner has the right to cancel the accommodation unconditionally and the money is not refunded.
 - Thank you for choosing us for your vacation! We wish you a pleasant stay in our facility!
 - Your hosts!

The Perkic family